



## LOOK NATURAL - *Aesthetics* -

How to make a complaint.

If you wish to make a complaint, we would like to make this as simple as possible for you, we are more than happy to give you a copy of our complaints policy.

If you are not happy with any part of our service, please feel free to discuss this with Dr Gower or clinic director Zoe Gower. Hopefully we can resolve your concern and offer further advice on our complaint's procedure.

If your complaint cannot be resolved by us and you wish to make a formal complaint, please put this in writing so we can review this in line with our policy.

Our email address is:

[zoe@looknaturalaesthetics.co.uk](mailto:zoe@looknaturalaesthetics.co.uk)

phone 01482 861439

address; 179 Hull Road Woodmanset Beverley HU17 0TR